

Ebram Moawad

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Almere

■ Dutch

in Ebram Moawad

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Profile

Software Developer student at Windesheim University of Applied Sciences, skilled in front-end and back-end development with PHP, C#, Laravel, HTML/CSS, and SQL. Expanded expertise in Python, React, and JavaScript during a second-year internship at DIKW, contributing to an Azure-based sales optimization application with a focus on security, GUI, and back-end enhancements. Driven to grow as a versatile developer, solve challenging problems, and create impactful software solutions.

Professional Experience

Sep 2024 – present Nieuwegein, Netherlands

DIKW

Intern/Developer for Sales Performance Optimization

- Focused on improving security features and streamlining application management for better efficiency.
- Designed and implemented an algorithm to prevent overload during website scraping.
- Involved in analyzing requirements, designing the system, and documenting application features and standards.
- Collaborated in a Scrum environment, participating in regular meetings and providing updates.

Jan 2017 – present Amsterdam, Netherlands

Stomerij Droog Cleaning Service

Family Business Owner

- Supervised clothing maintenance at customers' premises, ensuring highquality service standards.
- Managed day-to-day operations, including scheduling, logistics, and resource allocation.
- Developed and implemented streamlined processes to improve efficiency and reduce costs.

Sep 2021 – May 2024 Amsterdam, Netherlands

Hard Rock Hotel Amsterdam Americain

Front Office Agent

- Managed check-ins and check-outs.
- Resolved guest concerns and problems.
- Assisted in setting up banquet events.
- Trained and mentored new front office agents, improving team skills and reducing the onboarding period by two weeks.



Sep 2023 – present Almere, Netherlands Associate's degree, Software developer

Hogeschool Windesheim 🛮

Sep 2020 – May 2023 Hilversum, Netherlands **Hospitality Management**Mbo College Hilversum

